

# The Influence of Digital Platforms-related Stimuli on Egyptian Women's Effective Fashionism Involvement

Sara Abdel Hamid Abdel Mo'men Emam\*

Prof.Dr. Salwa El-Awadly\*\*

## Abstract:

This paper is intended to identify the influence of five digital platforms-related stimuli, including online product information, visuality, entertainment, personalization, and economic benefits, on three fashion-related factors, called "Effective fashionism involvement", which are the positive emotions during online fashion shopping, fashion involvement, and fashion-oriented hedonic consumption. The study depended on a mixed research method by applying both quantitative and qualitative research approaches, including an online survey administered to 400 Egyptian female consumers, aged between 18 to 45 years old. Then, six focus group discussions were conducted among 60 female participants of the same survey sample. The findings indicate that the five studied stimuli related to digital platforms' features positively influence Egyptian women's effective fashionism involvement. The results further showed that Egyptian females' positive emotions during online fashion shopping have a positive influence on their fashion involvement, and fashion involvement also has a positive influence on Egyptian women's fashion-oriented hedonic consumption.

## Keywords:

Digital Platforms Stimuli – Effective Fashionism Involvement – Positive Emotions – Fashion Involvement – Fashion-oriented Hedonic Consumption.

---

\* Assistant Lecturer at the PR & Advertising Department, Faculty of Mass Communication, Cairo University.

\*\* Professor at the PR & Advertising Department, Faculty of Mass Communication, Cairo University.

## تأثير المحفزات الخاصة بسمات المنصات الرقمية على المشاركة الفعالة للمرأة المصرية في الموضة

أ.سارة عبد الحميد عبد المؤمن إمام\*

أ.د. سلوى العوادلى\*\*

### ملخص الدراسة:

تهدف هذه الورقة البحثية إلى دراسة تأثير خمسة محفزات مرتبطة بسمات المنصات الرقمية وهي المعلومات المقدمة عن المنتج، والمؤثرات البصرية، وعوامل التسلية، والترشيحات الموجهة لكل مستهلك، والمنافع الاقتصادية المرتبطة بتسوق منتجات الموضة عبر المنصات الرقمية على عوامل المشاركة الفعالة في الموضة وهي المشاعر الإيجابية، والانخراط في الموضة، والاستهلاك الحسى الموجه للموضة. اعتمدت هذه الدراسة على المنهجين الكمي والكيفي عن طريق توزيع استمارة استقصاء عبر الإنترنت لعدد ٤٠٠ مفردة من الإناث المصريات اللاتي تتراوح أعمارهن من ١٨ إلى ٤٥ سنة ويقمن بتسوق منتجات الموضة عبر المنصات الرقمية، ثم تم عقد ست مجموعات مناقشة مركزة بين ٦٠ مفردة من نفس العينة لتفسير نتائج الدراسة الكمية. أشارت نتائج الدراسة لوجود تأثير إيجابي للمحفزات الخاصة بسمات المنصات الرقمية على عوامل المشاركة الفعالة للمرأة المصرية في الموضة، كما أوضحت النتائج وجود تأثير إيجابي للمشاعر الإيجابية للمرأة المصرية أثناء تسوق منتجات الموضة عبر المنصات الرقمية على انخراطها في الموضة، ووجود تأثير إيجابي للانخراط في الموضة على استهلاكها الحسى الموجه للموضة.

### الكلمات الدالة:

المحفزات الخاصة بالمنصات الرقمية – المشاركة الفعالة في الموضة – المشاعر الإيجابية – الانخراط في الموضة – الاستهلاك الحسى الموجه للموضة.

\* (مدرس مساعد بقسم العلاقات العامة والإعلان، كلية الإعلام – جامعة القاهرة).

\*\* (أستاذ بقسم العلاقات العامة والإعلان، كلية الإعلام – جامعة القاهرة).

## **Introduction**

The pandemic of COVID-19 made people spend longer time on digital platforms and shift to online shopping to kill their leisure time. This made it obligatory for businesses to focus on creating attractive brand communication messages that match the dramatic changes in consumers' online shopping behaviour and compete among the other online available alternatives (Lavuri, 2021), by providing online consumers with enough product information, attractive visuals, entertainment activities, economic benefits, and personalized product suggestions (Kshatriya & Shah, 2021).

The study focused on fashion-related factors, in particular, because the fashion industry has become an integral part of global businesses and covers massive product categories, including clothing, accessories, beauty products...etc. The fashion industry market has reached \$1.7 trillion with 75 million individuals working in this industry. Moreover, online fashion shopping has become the most performed, even in developing countries, since the pandemic of 2020 because fashion shopping suits the visual nature of digital platforms, and the liberal trade policies (Kuruville & Ranjan, 2008; Aragoncillo & Orus, 2018; Edirisinghe, Nazarian, Foroudi, & Lindridge, 2020).

Because it is important to build on previous work and expand scholarly knowledge of consumers' online shopping behaviour in general and their reactions to the various online stimuli, both quantitative and qualitative research were conducted to clarify and justify the effect of the various online stimuli related to digital platforms on Egyptian female consumers positive emotions during online fashion shopping, fashion involvement, and fashion-oriented hedonic consumption.

## **Literature Review**

Consumers' online shopping behaviour is the guide for companies to measure their marketing performance and modify their online brand communication strategies. This made companies focus on the consumer, satisfying his needs, and solving the problems facing him during online shopping, by identifying the influential factors on his positive emotions towards shopping, involvement, and hedonic consumption that reflect on the company's sales in the end (Al-Awadly, 2006; Francioni, Curina, Hegner, & Cioppi, 2020).

The changes that happened to Egyptian society, such as women going out to work and the shift to online shopping since the pandemic of 2020, led to an increased demand for sensory products, like fashion products (Anan, 2021). Thus, scholars are concerned with the various digital platforms-related stimuli increasing consumers' positive emotions, involvement, and hedonic consumption towards sensory products, like fashion products that are associated with hedonic motives, such as acquiring pleasure and arousal (Kang & Park-Poaps, 2010), and improving personal image and social status (Otieno, Harrow, & Lea-Greenwood, 2005).

## **Online Fashion Shopping through Digital Platforms**

Online fashion shopping occurs through digital platforms that are considered brand communication channels between brands and their consumers (Hakoune, 2023). Digital platforms are suitable for fashion shopping because the online features of digital platforms match the hedonic nature of fashion products, save consumers' time, money, and effort, and provide them with a mood-altering experience (Leong, Jaafar, & Sulaiman, 2017; Aragoncillo & Orus, 2018; Zafar et al., 2020; Kshatriya & Shah, 2021). Online fashion shopping occurs through brands' mobile applications, official websites, or social media pages, providing both the company and consumers with various benefits (Liu, Li, Edu, Jozsa, & Negricea, 2020).

### **Digital Platforms-related Stimuli**

Digital Platforms-related stimuli are the online features of digital platforms that enhance consumers' online shopping experience and increase their positive emotions, involvement, and hedonic consumption. These features include product information, economic benefits, visuals, entertainment, and product personalization (Liu et al., 2020; Naeem, 2020; Kwon & Ahn, 2021).

### **Product Information**

Product information is any piece of information provided through brands' digital platforms about products/services' features, functions, dimensions, material, delivery fees, exchange and refund policies, and other consumers' reviews to compare the available options and make their buying decisions (Wong, 2012; Easley, 2023). Previous scholars who studied the influence of information on consumers' positive emotions, fashion involvement, and hedonic consumption, studied some features of online product information, including information richness, information accuracy, and information that takes the form of online brand reviews.

Wu and Chen (2016) defined information richness as the provided product information quantity and quality. Jiang, Hsu, Klein, and Lin (2000) indicated that the rich information provided through brands' digital platforms increases information efficiency, leading to more satisfied, happy, involved, and hedonic consumers. Their results also referred to the importance of simplifying product information to increase information richness, through focusing on only products' functional benefits or hedonic ones, depending on the product's nature. Information accuracy refers to the level of correctness of the provided product information about the promoted brand (What Is Information Accuracy | IGI Global, n.d.). Shalaby (2017) stated that providing Egyptian consumers with accurate product information through digital platforms makes them tend to continue shopping and make more purchases. Loureiro and Roschk (2014) found that providing digital platforms' users with accurate product information generates more positive emotions toward the brand and makes the consumers more involved in the advertised product category.

Information in the form of online product reviews includes actual consumers' experiences with the advertised products. Liu et al. (2020) referred in their study to the information richness of product reviews provided on digital platforms and its role in facilitating consumers' buying decisions. Park and Lennon (2006), Chen (2018), Liu et al. (2020), and Lin, Tseng, Shirazi, Hajli, and Tsai (2022) referred to the valuable product reviews provided by social media influencers or celebrities, increasing consumers' positive emotions like satisfaction with body image and self-confidence because consumers tend to trust any product information provided by social media bloggers and influencers (Yu, Cheah, & Liu, 2022).

### **Economic Benefits**

It is the financial advantage that consumers get from their purchases after comparing the prices of the available alternatives (Huang & Zhou, 2018; Du Plessis, 2017). Consumers get economic benefits from shopping through digital platforms through lower prices, promotional offers, and payment facilities, which generate more positive emotions and make consumers more involved in the advertised product category (Huang & Zhou, 2018). Consumers tend to buy inexpensive online products at lower prices to save money (Duarte, Raposo, & Ferraz, 2013; Muratore, 2016; Atulkar & Kesari, 2018). Online promotional offers include sales, discounts, giveaways, gifts, coupons, and promo codes (Aragoncillo & Orus, 2018). Online payment facilities include the various payment options that the consumer can choose from, such as paying with a visa, credit card, master card, or cash on delivery, in addition to the special discounts offered when paying with credit/debit cards (Kshatriya & Shah, 2021).

Du Plessis (2017) studied the various online marketing strategies that influence consumer behaviour through digital platforms and indicated that companies depend on the push marketing strategy by providing consumers with attractive economic benefits that make them feel aroused, involved, and pushed to make more frequent purchases. Al-Banna (2019) referred to the role played by the psychological pricing policy on Arab consumers' clothes purchasing behaviour, indicating that offers and discounts create more positive emotions while shopping, make the consumer feel involved with the advertised product, and tend to consume hedonically. Assarut and Eiamkanchanalai (2015) added that online security over online payment makes consumers trust the digital platform, enjoy the online shopping experience, and become more interested in the shopped brand.

### **Visuality**

Visuality refers to the use of attractive and catchy colors, photos, videos, layout, and design that make digital platforms attractive and easy to use, and enable the online shopper to enjoy the online shopping experience (Duarte et al., 2013; Vojvodic & Matic, 2013; Mahapatra, 2017; Liu et al., 2020). Hedonic product categories, like fashion products, are more affected by the use of visuals while promoting them because fashion is a visual-based product category that mainly depends on visual presentation (Chen, Ku, & Yeh, 2019).

Parboteeah, Vaoacich, and Wells (2009) stated that visuals are considered a hedonic feature of shopping digital platforms because being exposed to attractive visuals changes the consumer's bad mood, and makes him tend to spend more time shopping. Thakur (2018) added that using high-quality visuals in fashion digital platforms increases consumer satisfaction and loyalty. Further, Natarajan, Balasubramanian, and Kasilingam (2018) highlighted the importance of screen size on which visuals are presented since being exposed to visuals on large mobile screens increases online consumers' entertainment.

### **Entertainment**

Online entertainment is the fun that digital platforms' users have while shopping, which occurs through animation use, music, and online entertainment activities like games, competitions, and virtual fitting rooms (Atulkar & Kesari, 2018). A digital platform's entertainment degree is determined by its interactivity and playfulness (Duarte et al., 2013). Interactivity is making the features of digital platforms reactive to consumers' demands. Playfulness is the fun level that consumers reach during online shopping (Lin et al., 2022). Chen, Hsu, and Lu (2018) referred to the importance of choosing suitable entertainment activities that match the product/service nature and its target audience age. Eroglu, Machleit, and Davis (2003) indicated that online entertainment influences the cognitive and behavioural response of digital platforms' users, leading to more positive emotions, like satisfaction with the online shopping experience. Richard (2005) added that online entertainment affects consumers' attitudes toward the shopping digital platform itself by attaching a hedonic value to it. Lee and Kim (2019) concluded a positive influence of entertainment through digital platforms and consumers' tendency for hedonic consumption.

### **Personalization**

It is the process of customizing brand communication messages targeted to each consumer individually based on his previous online buying behaviour, search history, and followed content (Pathak, Garfinkel, Gopal, Venkatesan, & Yin, 2010). Pathak et al., (2010) compared personalization and information as two different brand communication techniques. Their results showed that personalization influences consumers more during online shopping than information.

Companies provide digital platforms' users with product/service recommendations using various AI techniques (Jin & Zhang, 2023). Previous studies referred to two AI techniques that most online businesses depend on to personalize their products or services. These techniques are "Click-stream analysis" and "Data collection technique". Tam and Ho (2005) stated that the click-stream analysis personalization technique effectively enables companies to identify consumers' needs by providing them with product recommendations matching their click activity to increase their satisfaction, loyalty, and positive emotions. Huang and

Zhou (2018) indicated that online businesses use the data collection personalization technique to customize their product recommendations by collecting data about consumers' search history, online activity, and buying behaviour.

### **Effective Fashionism Involvement Factors**

Effective fashionism involvement factors refer to the consumers' mental readiness that arises from a positive evaluation of fashion products, their interaction with these products, and the image in which they wish to be seen by others (Saran, Roy, & Sethuraman, 2016; Japutra, Ekinci, Simkin, & Nguyen, 2018; Leri & Theodoridis, 2020), including three factors related to fashion shopping in particular, which are consumers' positive emotions during shopping, their fashion involvement, and fashion-oriented hedonic consumption.

### **Positive Emotions**

Consumers' positive emotions during online shopping are the mental readiness state arising from their positive evaluation of products or services (Leri & Theodoridis, 2020). Positive emotions that consumers experience during online shopping are arousal, pleasure, fun, and enjoyment. Arousal is the extent to which the consumer feels excited while shopping. Pleasure is how the online consumer feels happy and satisfied while shopping (Liu et al., 2019; Chen et al., 2019). Fun refers to how enjoyable the consumer is during shopping ("Fun Definition & Meaning", 2023). Enjoyment refers to the good time the individual spends while shopping (Atulkar & Kesari, 2018).

Pappas, Kourouthanassis, Giannakos, and Chrissikopoulos (2017), and Liu et al., (2020) studied the influence of five digital platforms-related stimuli on consumers' positive emotions and indicated that the emotions of pleasure and arousal are the main two positive emotions consumers experience during online shopping after being exposed to digital platforms' stimuli, especially entertainment, and personalization, while the other three digital platforms' stimuli were only influencing the emotion of arousal. Zhang, Lu, Gupta, and Zhao (2014) confirmed the same result and added a third positive emotion that consumers also experience during online shopping, which is the emotion of satisfaction. Furthermore, Rafaeli and Revelle (2006) indicated that the positive emotions of pleasure and arousal are influenced by each other because consumers' pleasure occurs because of arousal.

### **Fashion Involvement**

Most consumer behaviour studies are concerned with studying consumer involvement, which can be defined as the individual's interaction with an object. Consumer involvement is always aroused by a certain stimulus (Japutra, Ekinci, Simkin, & Nguyen, 2018). Consumer involvement is influenced by positive emotions (Saran et al., 2016) and leads to consumer confidence in his buying decisions and hedonic consumption (Japutra et al., 2018). In other words, high-involved consumers consume more hedonically to maintain their positive emotions

(San-Martin & López-Catalán, 2013; Pereira, de La Martinière Petroll, Soares, Matos, & Hernani-Merino, 2022).

Consumer involvement is usually associated with certain product categories. Fashion products are among the product categories that consumers tend to have involvement with, which is referred to as “Fashion Involvement”. Fashion Involvement is consumers’ interaction or bond with fashion products in particular (Japutra et al., 2018; Buford, 2024) and the extent to which they consider fashion a vital part of their lives (Cengiz & Barin, 2024).

Saran et al. (2016) studied the influence of fashion involvement on consumers’ hedonic consumption of fashion products in particular and indicated that fashion products have hedonic values that make consumers tend to be involved with and consume more hedonically. Moreover, Talaat (2020) identified two antecedents of Egyptian consumers’ fashion involvement, which are materialism and fashion consciousness, meaning that Egyptian consumers tend to be more fashion-involved when they are materialistic and conscious of the latest fashion trends.

### **Fashion-oriented Hedonic Consumption**

This type of consumption refers to the mental readiness to buy fashion products that satisfy hedonic unnecessary needs, such as enhancing one’s emotional state (Lee & Wu, 2017; Chen & Yao, 2018). Fashion products are the most related to hedonic consumption due to the hedonic nature of this product category through which consumers acquire positive emotions, like pleasure, arousal, adventure, enjoyment, and self-confidence. These positive emotions make consumers spend more money on fashion shopping (Neeley, Sam Min, & Kennett-Hensel, 2010; Jung Choo, Moon, Kim, & Yoon, 2012; Miller, 2013).

Noh, Runyan, and Mosier (2014) referred to other positive emotions derived from the hedonic consumption of fashion products, which are feeling cool, unique, and standing out because fashion-oriented hedonic consumption identifies consumers with a unique image and lifestyle among their peers. This makes fashion marketers depend on various online stimuli to market the hedonic nature of fashion products that arouse these positive emotions rather than marketing the fashion product quality (Miller, 2013).

### **Research Problem**

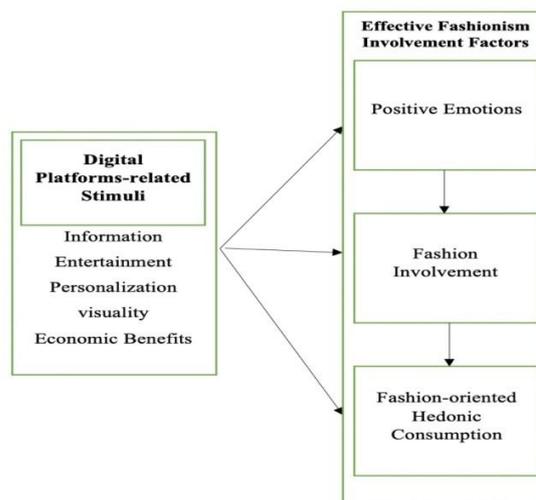
Digital platforms-related stimuli generate positive emotions during online fashion shopping, make consumers more fashion-involved/interested, and encourage them to consume in a hedonic manner. Therefore, this study aims to identify the influence of five digital platforms-related stimuli (Information, visuality, entertainment, personalization, and economic benefits) on three effective fashionism involvement factors, including positive emotions, fashion involvement, and fashion-oriented hedonic consumption. Moreover, the study aims to identify the influence of positive emotions on fashion involvement, and the influence of fashion involvement on fashion-oriented hedonic consumption.

### Theoretical Framework

The study depends on the digital platforms-related stimuli model of Liu, Li, Edu, Jozsa, and Negricea (2020) that assesses the impact of five digital platform-related stimuli on one factor of consumers’ effective fashionism involvement, which is consumers’ positive emotions.

The proposed model identifies the influence of five external digital platforms-related stimuli (Information, visuality, entertainment, personalization, and economic benefits) on three fashion-related factors, named “Effective Fashionism Involvement” factors (Positive emotions, fashion involvement, and fashion-oriented hedonic consumption) (see Figure 1).

**Figure (1)The Proposed Model**



(Sara Emam & Salwa El-Awadly, 2025)

### Research Questions

- Q1. What is the most influential digital platform-related stimulus on Egyptian women’s effective fashionism involvement?
- Q2.How do positive emotions influence fashion involvement?
- Q3.How does fashion involvement influence fashion-oriented hedonic consumption?

### Research Hypotheses

H<sub>1</sub> Digital platforms-related stimuli have a significant influence on Egyptian women’s positive emotions during online fashion shopping.

H<sub>2</sub> Digital platforms-related stimuli have a significant influence on Egyptian women's fashion involvement.

H<sub>3</sub> Digital platforms-related stimuli have a significant influence on Egyptian women's fashion-oriented hedonic consumption.

H<sub>4</sub> Egyptian women's positive emotions during online fashion shopping have a significant influence on their fashion involvement.

H<sub>5</sub> Egyptian women's fashion involvement has a significant influence on their fashion-oriented hedonic consumption.

### **Methodology**

This descriptive research depended on a mixed research methodology. The quantitative approach used was an online survey to accurately describe the sample's evaluation of the five studied digital platforms-related stimuli, their positive emotions, fashion involvement, and fashion-oriented hedonic consumption. After that, the qualitative approach was applied, using focus group discussions to elaborate and justify the survey results.

### **Data Collection Tools**

The survey was distributed to 400 Egyptian females who frequently buy fashion products through fashion brands' official websites, mobile Apps, and social media platforms. Then, six focus group discussions were conducted until data saturation was achieved, and 10 participants were included in each group.

### **Online Survey**

The online survey included various measures used in previous studies. A five-statement scale of Beatty and Ferrell was used to measure the sample's positive emotions during online shopping, the six-statement scale of Tigert, Ring, and King (1976) to measure fashion involvement, and Hausman's three-item scale to measure fashion-oriented hedonic consumption. As for measuring the five stimuli related to the features of digital platforms, the researcher developed measures, depending on some measures used in previous studies, as a guide to identify the respondents' evaluation of online product information, visuality, entertainment, personalization, and economic benefits.

### **Focus Group Discussion Guide**

The focus group guide included some follow-up questions, set according to the survey's quantitative results, to make the participants open about sharing their online fashion shopping experience, the emotions they have, their fashion involvement level, their fashion-oriented hedonic consumption, and their evaluation of the various online stimuli. The researcher divided the 60 participants into groups out of tens who know each other and fall within the same age group because individuals are more likely to speak freely and openly in the existence of people, they are familiar with, and from their age group (Eliot & Associates, 2005;

Jones et.al., 2018). The participants of each focus group had various demographic features.

The six discussions were conducted online through “Zoom”, except for one group conducted offline in the “Shooting Sports Club”, throughout February 2024. Each discussion lasted 60-100 mins, and the researcher moderated, noted, and audio-recorded the sessions.

### **Sample**

The survey was administered to a purposeful sample of 400 Egyptian females because previous studies agreed that females tend to be more involved in fashion shopping than males (Phau & Woo, 2008; Veludo-De-Oliveira, Falciano, & Perito, 2014). The sample represented Egyptian female consumers from middle age (18 – 45 years old), dividing it into three sub-age groups: From 18 to less than 25 years, from 25 to less than 35 years, and from 35 to 45 years. The study relied on the middle-aged group because they are more familiar with online fashion shopping (Johnson & Attmann 2009). Each focus group discussion included ten participants, who met the same sample criteria as the survey.

As for the product sample, the study focuses on the fashion product category because of the hedonic and visual-based nature of fashion products matching the visual nature of shopping digital platforms that expose the hedonic value of fashion products to consumers through various stimuli, including providing sufficient online product information, attractive visuals, entertainment activities, economic benefits, and personalized product suggestions (Liu et al., 2020).

### **Statistical Data Analysis**

The quantitative survey results were collected, coded, and statistically analyzed using the SPSS. The study relied on some statistical tests that provided statistical analysis for the study’s various statistical variables. These statistical tests and treatments included Mean and Standard Deviation, Cronbach's Alpha Coefficient, Spearman-Brown Coefficient, and Guttman Split-Half Coefficient to statistically verify the consistency and sincerity of the study measures. The study further used a Multiple Linear Regression to measure the influence of more than one independent variable on the dependent variable. A Simple Linear Regression was also used to measure the influence of one independent variable on one dependent variable.

### **Results**

The results include the sample’s evaluation of the five studied digital platforms-related stimuli, and measuring their positive emotions during online fashion shopping, fashion involvement, and fashion-oriented hedonic consumption. Then, the survey results were more elaborated through the focus groups’ analysis. After that, the five hypotheses were tested.

### **Digital Platforms-related Stimuli**

The survey included five different three-item scales to measure the five different stimuli related to the features of digital platforms, including information, visuality, personalization, entertainment, and economic benefits.

#### **Visuality**

Visuals used on fashion shopping digital platforms are highly important for the majority of the sample (86.5%) (see Table 1), indicating that what matters most in online fashion shopping is the existence of multi-dimension pictures of the advertised product (M=4.617), then comes the importance of providing high-quality photos and videos of the promoted product (M=4.273), and finally comes the influence of the attractiveness of these visuals (M=4.185). Mona, a participant in Group 3, said, “I never buy fashion products online if there are no high-quality photos of the advertised product from various dimensions”.

#### **Information**

Online product information is highly important for most of the sample (64.8%) during online fashion shopping (see Table 1), indicating that what matters most in online fashion shopping is providing sufficient information regarding products' features and prices (M=4.580), and then comes the importance of the information accuracy and timeliness (M=4.375), and providing information regarding the fashion product's hedonic value like making a woman look slimmer or happier comes in the third place (M=3.130). The focus groups' analysis indicated that online product information, like a size chart, the product's material, the return and refund policy, and the model's height and weight, facilitates the participants' buying decision and makes the participants feel certain about what they are purchasing and aware of the latest fashion products' prices and materials. Heba, a participant in Group 5, said, “The online product information I get from digital platforms makes me updated with the latest fashion trends, which in turn makes me consume more hedonically for the sake of being happy”.

#### **Personalization**

Providing personalized product suggestions is highly important to 49.5% of the sample during online fashion shopping (see Table 1). This online stimulus reminds the respondents of what they need to purchase (M=3.908), how to satisfy their needs (M=3.897), and guides them in what exactly to purchase (M=3.545).

The qualitative results indicated that personalized online recommendations are the participants' fashion assistants during online shopping, enabling them to complete their outfits.

Suhayla, a participant in Group 1, said, “I've been lately looking for pants with a certain style, and yesterday an online ad popped up in front of me. When I clicked

on the ad, the website recommended a blouse and shoes matching that pants, so I ended up buying a complete outfit, instead of buying only what I was looking for”.

Doaa, a participant in Group 6, said, “The personalization feature on digital platforms makes me buy a complete outfit from the same website or mobile App all in one purchase”.

### **Economic Benefits**

48.5% of the sample find the online stimuli of economic benefits moderately important in online fashion shopping (see Table 1). Having more discounts and promotional offers is what matters most for the sample during online fashion shopping (M=4.222), then comes the importance of saving money (M=3.483), and having various payment options comes in third place (M=3.333). The focus group discussions revealed that providing consumers with economic benefits during online fashion shopping makes them more satisfied, happier, and more likely to consume hedonically.

Nancy, a participant in Group 6, said, “Getting an economic benefit from shopping makes me proud of my planning skills for saving money”.

### **Entertainment**

48.3% of the respondents consider online entertainment during fashion shopping to be highly important (see Table 1), especially using online activities, games, competitions, and multimedia in presenting fashion products through digital platforms (M=4.032), then comes the importance of online entertainment in enabling the respondents to enjoy their free time in doing something interesting (M=3.762), and finally comes the importance of giving the online shopper the option of virtual fitting room to try the fashion item on before purchasing it (M=3.327).

The focus groups’ analysis indicated that online entertainment increases online shoppers’ dopamine level, the happiness hormone, while shopping enhances their shopping experience, generates more positive emotions, and makes consumers more interested in fashion and more likely to consume hedonically. Online entertainment can be achieved through virtual fitting rooms that enable online consumers to try the fashion products on them virtually.

Salma, a participant in Group 6, said, “The ability to try the fashion product virtually on me before buying is a very smart feature of digital platforms that makes the online shopping experience more entertaining”.

Online entertainment activities like games and competitions make consumers more excited and involved in fashion shopping.

Sara, a participant in Group 5, said, “The official websites and mobile Apps that conduct online games and competitions make me entertained and excited to participate, impulsively buy the advertised product, recommend it to friends, or do whatever makes me win the competition”.

**Table (1)**

**Digital Platforms-related Stimuli Importance Level**

Digital Platforms-related Stimuli	The Level						Total		Mean	SD
	High		Moderate		Low		F	%		
	F	%	F	%	F	%				
Visuality	346	86.5	49	12.3	5	1.3	400	100.0	2.8525	.38874
Information	259	64.8	140	35.0	1	0.3	400	100.0	2.6450	.48432
Personalization	198	49.5	186	46.5	16	4.0	400	100.0	2.4550	.57341
Economic benefits	182	45.5	194	48.5	24	6.0	400	100.0	2.3950	.59990
Entertainment	193	48.3	171	42.8	36	9.0	400	100.0	2.3925	.64768

**Effective Fashionism Involvement Factors**

The results suggest that the five digital platforms-related stimuli influence the respondents’ effective fashionism involvement, including positive emotions, fashion involvement, and fashion-oriented hedonic consumption.

**Positive Emotions**

The sample’s positive emotions generated during online fashion shopping were measured through Beatty and Ferrell’s five-statement scale, measuring the sample’s enthusiasm, excitement, inspiration, proudness, and satisfaction during online fashion shopping through digital platforms. The results show that 61% of the sample experience high levels of positive emotions during online fashion shopping through digital platforms (see Table 2), especially the positive emotion of enthusiasm (M=4.130) (see Table 3).

**Table (2)  
Positive Emotions Level**

Positive Emotions Level	F	%	Mean	SD
High	244	61.0	2.5900	.53161
Moderate	148	37.0		
Low	8	2.0		
<b>Total</b>	400	100.0		

**Table (3)**

**Positive Emotions**

The Positive Emotion	Agreement Degree (n=400)										Mean	SD
	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree			
	F	%	F	%	F	%	F	%	F	%		
Enthusiastic	133	33.3	198	49.5	58	14.5	10	2.5	1	0.3	4.130	.7646
Excited	109	27.3	190	47.5	92	23.0	8	2.0	1	0.3	3.995	.7788
Inspired	100	25.0	172	43.0	104	26.0	19	4.8	5	1.3	3.857	.8912
Proud	101	25.3	143	35.8	103	25.8	42	10.5	11	2.8	3.703	1.0449
Satisfied	52	13.0	152	38.0	160	40.0	30	7.5	6	1.5	3.535	.8664

Many participants said that having positive emotions, like being enthusiastic, pleased, and aroused during fashion shopping, makes them more fashion-involved. The participants also stated that positive emotions are most generated during online fashion shopping whenever there are offers and discounts, making them feel proud of themselves and their wisdom in saving money.

**Fashion Involvement**

The sample’s fashion involvement was measured using a six-statement scale of Tigert, Ring, and King. The results indicate that 51.5% of the sample have a high level of fashion involvement (see Table 4).

**Table (4)**

**Fashion Involvement Level**

Fashion Involvement Level	F	%	Mean	SD
High	206	51.5	2.4975	.53452
Moderate	187	46.75		
Low	7	1.75		
<b>Total</b>	400	100.0		

Most of the sample, who are fashion-involved, care about wearing fashion products that distinguish them and suit their personality (M=4.250), and they like shopping for clothes (M=4.063). At the same time, the fashion-involved respondents tend to wear only comfortable fashion clothes (M=3.030) (see Table 5).

**Table (5)**  
**Fashion Involvement**

Fashion Involvement	Agreement Degree (n=400)										Mean	SD
	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree			
	F	%	F	%	F	%	F	%	F	%		
I care about wearing fashion products in a smart way that distinguishes my appearance and suits my personality	171	42.8	175	43.8	41	10.3	9	2.3	4	1.0	4.250	.8057
I like to shop for clothes	150	37.5	155	38.8	72	18.0	16	4.0	7	1.8	4.063	.9332
I prefer to buy fashion products from boutiques or specialty stores rather than department stores	154	38.5	111	27.8	87	21.8	41	10.3	7	1.8	3.910	1.0793
I usually have one or more outfits of the very latest style	103	25.8	164	41.0	93	23.3	33	8.3	7	1.8	3.807	.9710
I like to think I'm a bit of a swinger/ having a trendy personality	63	15.8	163	40.8	138	34.5	28	7.0	8	2.0	3.613	.9024
When I must choose between the two I usually dress for fashion, not comfort	75	18.8	98	24.5	65	16.3	88	22.0	74	18.5	3.030	1.3996

### Fashion-oriented Hedonic Consumption

Fashion-oriented hedonic consumption was measured through Hausman's three-statement scale. The results show that 53% of the sample have a high level of fashion-oriented hedonic consumption (see Table 6).

**Table (6)**  
**Fashion-oriented Hedonic Consumption Level**

Fashion-oriented Consumption Level	Hedonic	F	%	Mean	SD
High		212	53.0	2.4900	.57509
Moderate		172	43.0		
Low		16	4.0		
<b>Total</b>		400	100.0		

The results further revealed that fashion-oriented hedonic consumption is most reflected in being more interested in having new life experiences (M=4.022) (see Table 7).

**Table (7)**  
**Fashion-oriented Hedonic Consumption**

Fashion-oriented Hedonic Consumption	Agreement Degree (n=400)										Mean	SD
	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree			
	F	%	F	%	F	%	F	%	F	%		
I like to have new life experience	138	34.5	155	38.8	89	22.3	14	3.5	4	1.0	4.022	.8939
I like to explore new worlds	125	31.3	149	37.3	93	23.3	30	7.5	3	0.8	3.908	.9520
I consider myself having a high sense of curiosity	84	21.0	140	35.0	103	25.8	57	14.2	16	4.0	3.548	1.0935

### Hypotheses testing

The results indicate that the five studied digital platforms-related stimuli have a significant influence on positive emotions during online fashion shopping (F=36.598, sig= .001), and explain 31.7% of the variance in the respondents' positive emotions ( $R^2=.317$ ). Thus, H<sub>1</sub> is supported, stating that digital platforms-related stimuli have a significant influence on Egyptian female consumers' positive emotions during online fashion shopping.

Entertainment (t=6.063, sig=.001), economic benefits (t=4.518, sig=.001), and personalization (t=3.532, sig=.001) are the most statistically influential features on positive emotions with a positive influence (see Table 8).

**Table (8)**  
**The Regression Analysis Testing the Influence of Digital Platforms-related Stimuli on Positive Emotions**

Dependent Variable	Independent Variables	R	R <sup>2</sup>	F-Test		β	t-Test	
				Value	Sig.		Value	Sig.
Positive Emotions	Information	.563	.317	36.598	.001	.029	.592	.554
	Visuality					.078	1.602	.110
	Personalization					.178	3.532	.001
	Entertainment					.288	6.063	.001
	Economic benefits					.209	4.518	.001

The results indicate that the five studied digital platforms-related stimuli have a significant influence on the sample’s fashion involvement (F=21.509, sig= .001), and explain 21.4% of the variance in the sample’s fashion involvement (R<sup>2</sup>=.214). Thus, H<sub>2</sub> is supported, stating that digital platforms-related stimuli have a significant influence on Egyptian women’s fashion involvement. Entertainment (t=5.102, sig=.001), and personalization (t=4.948, sig=.001) are found to be the most statistically influential features in fashion involvement, with a positive influence (see Table 9).

**Table (9)**  
**The Regression Analysis Testing the Influence of Digital Platforms-related Stimuli on Fashion Involvement**

Dependent Variable	Independent Variables	R	R <sup>2</sup>	F-Test		β	t-Test	
				Value	Sig.		Value	Sig.
Fashion Involvement	Information	.463	.214	21.509	.001	.099	1.905	.057
	Visuality					-.054	-1.038	.300
	Personalization					.267	4.948	.001
	Entertainment					.260	5.102	.001
	Economic benefits					-.003	-.056	.955

The results further indicated that the five studied digital platforms-related stimuli have a significant influence on the sample’s fashion-oriented hedonic consumption (F=14.210, sig= .001) and explain 15.3% of the variance in the sample’s fashion-oriented hedonic consumption (R<sup>2</sup>=.153). Therefore, H<sub>3</sub> is supported, stating that digital platforms-related stimuli have a significant influence on Egyptian women’s fashion-oriented hedonic consumption.

Entertainment ( $t=3.517$ ,  $sig=.001$ ) and personalization ( $t=2.424$ ,  $sig=.016$ ) are the most statistically influential features on the sample's fashion-oriented hedonic, with a positive influence (see Table 10).

**Table (10)**  
**The Regression Analysis Testing the Influence of Digital Platforms-related Stimuli on Fashion-oriented Hedonic Consumption**

Dependent Variable	Independent Variables	R	R <sup>2</sup>	F-Test		β	t-Test	
				Value	Sig.		Value	Sig.
Fashion-oriented Hedonic Consumption	Information	.391	.153	14.210	.001	.049	.916	.360
	Visuality						1.747	.081
	Personalization						2.424	.016
	Entertainment						3.517	.001
	Economic benefits						1.607	.109

The results also showed that positive emotions during online fashion shopping have a significant positive influence ( $\beta =.458$ ) on Egyptian women's fashion involvement ( $F=105.690$ ,  $sig= .001$ ) and explain 21% of the variance in the sample's fashion involvement ( $R^2=.21$ ). Therefore,  $H_4$  is supported, stating that Egyptian women's positive emotions during online fashion shopping have a significant influence on their fashion involvement (see Table 11).

**Table (11)**  
**The Regression Analysis Testing the Influence of Positive Emotions on Fashion Involvement**

Dependent Variable	Independent Variables	R	R <sup>2</sup>	F-Test		β	t-Test	
				Value	Sig.		Value	Sig.
Fashion Involvement	Positive Emotions	.458	.210	105.690	.001	.458	10.281	.001

The qualitative results stated that having positive emotions while shopping for fashion through the internet, like feeling aroused, happy, excited, and proud of yourself due to making wise buying decisions with economic benefits that save money for the future. These positive emotions make the participants more involved and interested in fashion shopping and following the latest fashion trends/styles. Finally, the results indicated that Egyptian women's fashion involvement positively influences their fashion-oriented hedonic consumption ( $F=124.491$ ,  $sig= .001$ ,  $\beta =.488$ ) and explains 23.8% of the variance in the sample's fashion-oriented hedonic consumption ( $R^2=.238$ ). Therefore,  $H_5$  is supported, stating that Egyptian women's

fashion involvement has a significant influence on their fashion-oriented hedonic consumption (see Table 12).

**Table (12)**  
**The Regression Analysis Testing the Influence of Fashion Involvement on Fashion-oriented Hedonic Consumption**

Dependent Variable	Independent Variables	R	R <sup>2</sup>	F-Test		β	t-Test	
				Value	Sig.		Value	Sig.
Fashion-oriented Hedonic Consumption	Fashion Involvement	.488	.238	124.491	.001	.488	11.158	.001

The focus groups’ analysis indicated that when the participants are more fashion-oriented, they are more likely to consume fashion for the sake of trying something new and enjoy the feelings associated with the online shopping experience itself, rather than satisfying a functional need from it.

**Discussion**

In the past four years, online shopping for fashion products has become a trend, especially among female consumers, because people were forced to stay at home for a long time during the quarantine of 2020, and this made them replace offline shopping with online shopping that saves money, time, and effort. That’s why all businesses started to invest in their online brand communication and customize the features of digital platforms in a way that generates more positive emotions for consumers while shopping and makes them more fashion-involved and hedonic.

The study focused on fashion products, in particular, due to the various changes that happened in developing countries because of the development of online brand communication stimuli through digital platforms, facilitating advertising of visual-based products, like fashion products (Kuruvilla & Ranjan, 2008; Edirisinghe et al., 2020). Therefore, the current study focused on studying three fashion-related factors, named “Effective fashionism involvement”, which include consumers’ positive emotions during online fashion shopping, fashion involvement, and fashion-oriented hedonic consumption.

The study indicated that the five studied digital platforms-related stimuli significantly influence Egyptian women’s positive emotions during online fashion shopping, fashion involvement, and fashion-oriented hedonic consumption, especially the features of entertainment and personalization that were found to have a positive influence on the three factors of Egyptian women’s effective fashionism involvement. In other words, the more entertaining and personalized the digital platform is, the more fashion-involvement and hedonic consumption Egyptian women tend to make toward fashion products. Moreover, economic benefits were found to have a positive influence on positive emotions, which means the more

economic benefits Egyptian women acquire from online fashion shopping, the more positive emotions they experience during shopping.

The qualitative study indicated that online entertainment is achieved through digital platforms' virtual fitting rooms and online activities, like games and competitions that make female consumers enjoy the shopping experience, stay for a longer time on the shopping digital platform, be more involved in fashion, and tend to consume in a hedonic way. This is the same result concluded by Liu et al. (2020) that entertainment through digital platforms increases shopping time and creates more positive emotions towards the advertised brand.

The focus groups' analysis concluded that personalization acts as a personal assistant for women during online fashion shopping by providing them with online suggestions regarding what exactly to buy to have a unique outfit, using various AI techniques to identify the online consumers' individual needs based on their search history and previous purchases. Chinchanchokchai, Thontirawong, & Chinchanchokchai (2021), and Jin and Zhang (2023) also referred to the importance of personalization techniques in increasing the company's sales by customizing brand messages according to consumers' needs to arouse their positive emotions while shopping.

The results also showed that online economic benefits positively influence Egyptian female consumers' positive emotions while shopping through the various offers, discounts, promo codes, giveaways, free delivery, free exchange or refund, and discounts on paying with credit cards. This result confirms the result of Al-Banna (2019) who referred to the role played by the psychological pricing policy on Arab consumers' clothes online shopping behaviour, indicating that promotional offers and discounts play an effective role in creating positive emotions while shopping.

The study further indicated that Egyptian women's positive emotions during online fashion shopping lead to fashion involvement, and fashion involvement leads to fashion-oriented hedonic consumption. The qualitative results stated that the various online stimuli during fashion shopping through digital platforms trigger positive emotions like arousal, pleasure, excitement, enjoyment, and pride for making wise buying decisions with economic benefits that save money for the future. These positive emotions make consumers more involved and interested in fashion shopping, and following the latest fashion trends/styles. When Egyptian female consumers are more fashion-oriented, they are more likely to consume fashion for the sake of trying something new and enjoy the positive feelings associated with the online shopping experience itself, rather than satisfying a functional need.

This result comes in agreement with the result of Zhang et al., (2014) who concluded that consumers have two main responses to any online stimuli they are exposed to while shopping through the internet, such as any online entertainment activity, any personalized/customized brand communication message, and any offer or discount. These two responses are the positive emotions of pleasure and

arousal, which make consumers more interested/involved in the promoted product category and tend to consume more hedonically.

### **Conclusion**

This study intended to identify the influence of five digital platforms-related stimuli, including online product information, visuality, entertainment, personalization, and economic benefits, on Egyptian female consumers' effective fashionism involvement, including positive emotions during online fashion shopping, fashion involvement, and fashion-oriented hedonic consumption. Both quantitative and qualitative research approaches were used, including an online survey administered to 400 18-45-year-old Egyptian females, in addition to six focus group discussions conducted among 60 female participants.

The study suggests that there are five online stimuli related to the features of fashion shopping digital platforms (information – visuality – entertainment – personalization – economic benefits) positively influencing three fashion-related factors, named “Effective fashionism involvement” (positive emotions – fashion involvement – fashion-oriented hedonic consumption). Moreover, the findings revealed that positive emotions during online fashion shopping positively influence Egyptian women's fashion involvement, and fashion involvement positively influences fashion-oriented hedonic consumption.

### **Limitations & Recommendations**

The study had some limitations because, first, the sample self-reported the survey, causing some questionnaires to be discarded because some respondents provided subjective or contradicted answers. Second, the study was applied to only fashion products, which makes the results not applicable to other product categories.

The results of this study can assist fashion-related businesses in Egypt in customizing Fashion-related messages in a way that focuses on the online stimuli of entertainment, personalization, and economic benefits to create positive emotions during fashion shopping, increase female consumers' interest in making unique, trendy outfits and being fashionable, and elevate their tendency to consume hedonically by trying new things and going through new exciting online shopping experiences.

The study provides the following recommendations for future research to enrich the literature of this research area:

1. A broader spectrum of industries should be investigated by identifying how digital platforms-related stimuli influence consumers' emotions, involvement, and consumption type in other product categories, rather than fashion.
2. Conducting a comparison of the effective fashionism involvement factors of two different nations with two different cultural contexts to identify how online shopping stimuli are perceived differently due to cultural differences.
3. Conducting a comparison between Egyptian women's effective fashionism involvement in both the online and offline fashion shopping contexts.

## References

١. سلوى العوادلى. (٢٠٠٦). الإعلان وسلوك المستهلك – الطبعة الثالثة - القاهرة: دار النهضة العربية.
٢. سهى شلبي. (٢٠١٧). العلاقة بين تبيين المنتجات والسلوك الشرائي للمستهلك في المجتمع المصري: دراسة تطبيقية. المجلة العلمية للبحوث التجارية، ١٠٩-١٤٦.
٣. طلعت الينا. (٢٠١٩). تأثير سياسات التسعير النفسي على قرار الشراء لمستهلكي الملابس الجاهزة بمدينة غزة. مجلة الدراسات والبحوث التجارية. ١٠٠٣-١٠٣٠.
٤. عبيد عنان. (٢٠٢١). دراسة السلوك الشرائي للملابس الجاهزة بالتطبيق على شباب الجامعات المصرية. المجلة المصرية للدراسات التجارية، ١٤٩-١٨٧.
5. Aragoncillo, L., & Orus, C. (2018). Impulse buying behaviour: An online-offline comparative and the impact of Social Media. Spanish Journal of Marketing - ESIC, 22(1), 42–62. <https://doi.org/10.1108/sjme-03-2018-007>
6. Assarut, R. and Eiamkanchanalai, S. (2015). Consumption values, personal characteristics and behavioral intentions in mobile shopping adoption. Trziste Market, 27(1), 21-41.
7. Atulkar, S., & Kesari, B. (2018). Role of consumer traits and situational factors on impulse buying: Does gender matter? International Journal of Retail & Distribution Management, 46(4), 386–405. <https://doi.org/10.1108/ijrdm-12-2016-0239>
8. Buford, S. (2024). Influence of Fashion Involvement and Product Presentation on Consumers' Online Impulse Buying. Apparel Merchandising and Product Development Undergraduate Honors Theses Retrieved from <https://scholarworks.uark.edu/ampduht/31>
9. Cengiz, H., & Barin, A. (2024). How does body appreciation affect maladaptive consumption through fashion clothing involvement? A multi-group analysis of gender. Journal of Fashion Marketing and Management. <https://doi.org/10.1108/jfmm-08-2023-0200>
10. Chen, C.-D., Ku, E. C. S., & Yeh, C. C. (2019). Increasing rates of impulsive online shopping on tourism websites. Internet Research, 29(4), 900–920. <https://doi.org/10.1108/intr-03-2017-0102>
11. Chen, C., & Yao, J. (2018). What drives impulse buying behaviors in a mobile auction? The perspective of the Stimulus-Organism-Response model. Telematics And Informatics, 35(5), 1249-1262. doi: 10.1016/j.tele.2018.02.007
12. Chen, H. (2018). What drives consumers' mobile shopping? 4Ps or shopping preferences?. Asia Pacific Journal Of Marketing And Logistics, 30(4), 797-815. doi: 10.1108/apjml-08-2017-0167
13. Chen, Y., Hsu, T., & Lu, Y. (2018). Impact of flow on mobile shopping intention. Journal Of Retailing And Consumer Services, 41, 281-287. doi: 10.1016/j.jretconser.2017.04.004
14. Chinchachokchai, S., Thontirawong, P., & Chinchachokchai, P. (2021). A tale of two recommender systems: The moderating role of consumer expertise on artificial intelligence based product recommendations. Journal of Retailing and Consumer Services, 61, 102528. <https://doi.org/10.1016/j.jretconser.2021.102528>

15. Duarte, P., Raposo, M., & Ferraz, M. (2013). Drivers of snack foods impulse buying behaviour among young consumers. *British Food Journal*, 115(9), 1233–1254. <https://doi.org/10.1108/bfj-10-2011-0272>
16. Du Plessis, C. (2017). Mobile marketing: Building blocks for mobile content marketing to add value and relevance for mobile users. *Communitas*, 22(1). doi: 10.18820/24150525/comm.v22.3
17. Easley, A. (2023, March 5). What is the Purpose of Product Information? Lumavate. <https://www.lumavate.com/blog/what-is-the-purpose-of-product-information>
18. Edirisinghe, D., Nazarian, A., Foroudi, P., & Lindridge, A. (2020, January 15). Establishing psychological relationship between female customers and retailers: A study of the small- to medium-scale clothing retail industry. *Qualitative Market Research*. Retrieved from <https://doi.org/10.1108/QMR-12-2017-0167>
19. Eliot & Associates. (2005). Guidelines for Conducting a Focus Group. [https://irep.olemiss.edu/wp-content/uploads/sites/98/2016/05/Trinity Duke How to Conduct a Focus Group.pdf](https://irep.olemiss.edu/wp-content/uploads/sites/98/2016/05/Trinity-Duke-How-to-Conduct-a-Focus-Group.pdf)
20. Eroglu, S., Machleit, K., & Davis, L. (2003). Empirical testing of a model of online store atmospherics and shopper responses. *Psychology And Marketing*, 20(2), 139-150. doi: 10.1002/mar.10064
21. Francioni, B., Curina, I., Hegner, S., & Cioppi, M. (2020). Brand addiction: brand characteristics and psychological outcomes. *Journal Of Consumer Marketing*, 38(2), 125-136. doi: 10.1108/jcm-02-2020-3678
22. Fun Definition & Meaning. (2023). In Britannica. Retrieved August 30, 2023, from <https://www.britannica.com/dictionary/fun#:~:text=Britannica%20Dictionary%20definition%20of%20FUN,was%20a%20lot%20of%20fun.>
23. Han Rebekah Wong, S. (2012). Which platform do our users prefer: website or mobile app?. *Reference Services Review*, 40(1), 103-115. doi: 10.1108/00907321211203667
24. Hakoune, R. (2023, May 7). How digital platforms are changing the way we work. *monday.com Blog*. <https://monday.com/blog/project-management/digital-platforms/>
25. Huang, J., & Zhou, L. (2018). Timing of web personalization in mobile shopping: A perspective from Uses and Gratifications Theory. *Computers In Human Behavior*, 88, 103-113. doi: 10.1016/j.chb.2018.06.035
26. Japutra, A., Ekinci, Y., Simkin, L., & Nguyen, B. (2018). The role of ideal self-congruence and brand attachment in consumers' negative behaviour. *European Journal Of Marketing*, 52(3/4), 683-701. doi: 10.1108/ejm-06-2016-0318
27. Jiang, J., Hsu, M., Klein, G., & Lin, B. (2000). E-commerce user behavior model: an empirical study. *Human Systems Management*, 19(4), 265-276. doi: 10.3233/hsm-2000-19406

28. Jin, F., & Zhang, X. (2023b). Artificial intelligence or human: when and why consumers prefer AI recommendations. *Information Technology and People*. <https://doi.org/10.1108/itp-01-2023-0022>
29. Johnson, T., & Attmann, J. (2009). Compulsive buying in a product specific context: clothing. *Journal Of Fashion Marketing And Management: An International Journal*, 13(3), 394-405. doi: 10.1108/13612020910974519
30. Jones, C. D., Newsome, J., Levin, K., Wilmot, A., McNulty, J. A., & Kline, T. (2018). Friends or Strangers? A Feasibility Study of an Innovative Focus Group Methodology. *The Qualitative Report*, 23(1), 98-112. <https://doi.org/10.46743/2160-3715/2018.2940>
31. Jung Choo, H., Moon, H., Kim, H., & Yoon, N. (2012). Luxury customer value. *Journal Of Fashion Marketing And Management: An International Journal*, 16(1), 81-101. doi: 10.1108/13612021211203041
32. Kang, J. and Park-Poaps, H. (2010). Hedonic and utilitarian shopping motivations of fashion leadership. *Journal of Fashion Marketing and Management*, 14 (2), pp. 312-328
33. Kshatriya, K., & Shah, P. (2021). A study of the prevalence of impulsive and compulsive buying among consumers in the apparel and accessories market. *Journal of Management*.
34. Kuruvilla, S.J. and Ranjan, K. (2008). Gender and mall shopping: an analysis of patronage patterns, shopping orientation and consumption of fashion of Indian youth. *International Journal of Business Insights & Transformation*, 1 (2), pp. 1-8
35. Kwon, J., & Ahn, J. (2021). The effects of Cruise attributes on impulse buying behavior: The mediating role of impulsive buying tendency. *International Journal of Quality and Service Sciences*, 13(3), 456-470. <https://doi.org/10.1108/ijqss-09-2020-0141>
36. Lavuri, R. (2021). Intrinsic factors affecting online impulsive shopping during the COVID-19 in emerging markets. *International Journal of Emerging Markets*, 18(4), 958-977. <https://doi.org/10.1108/ijoem-12-2020-1530>
37. Lee, C., & Wu, J. (2017). Consumer online flow experience. *Industrial Management & Data Systems*, 117(10), 2452-2467. doi: 10.1108/imds-11-2016-0500
38. Lee, Y., & Kim, H. (2019). Consumer need for mobile app atmospherics and its relationships to shopper responses. *Journal Of Retailing And Consumer Services*, 51, 437-442. doi: 10.1016/j.jretconser.2017.10.016
39. Leong, L.-Y., Jaafar, N. I., & Sulaiman, A. (2017). Understanding impulse purchase in facebook commerce: Does big five matter? *Internet Research*, 27(4), 786-818. <https://doi.org/10.1108/intr-04-2016-0107>
40. Leri, I., & Theodoridis, P. (2020). How do personality traits affect visitor's experience, emotional stimulation and behaviour? The case of wine tourism. *Tourism Review*, ahead-of-print(ahead-of-print). doi: 10.1108/tr-05-2019-0148

41. Lin, S.-C., Tseng, H.-T., Shirazi, F., Hajli, N., & Tsai, P.-T. (2022). Exploring factors influencing impulse buying in live streaming shopping: A stimulus-organism-response (SOR) perspective. *Asia Pacific Journal of Marketing and Logistics*. <https://doi.org/10.1108/apjml-12-2021-0903>
42. Liu, Y., Li, Q., Edu, T., Jozsa, L., & Negricea, I. C. (2020). Mobile shopping platform characteristics as Consumer Behavior Determinants. *Asia Pacific Journal of Marketing and Logistics*, 32(7), 1565–1587. <https://doi.org/10.1108/apjml-05-2019-0308>
43. Loureiro, S., & Roschk, H. (2014). Differential effects of atmospheric cues on emotions and loyalty intention with respect to age under online/offline environment. *Journal Of Retailing And Consumer Services*, 21(2), 211-219. doi: 10.1016/j.jretconser.2013.09.001
44. Mahapatra, S. (2017). Mobile shopping among young consumers: an empirical study in an emerging market. *International Journal Of Retail & Distribution Management*, 45(9), 930-949. doi: 10.1108/ijrdm-08-2016-0128
45. Miller, K. (2013). Hedonic customer responses to fast fashion and Replicas. *Journal of Fashion Marketing and Management: An International Journal*, 17(2), 160–174. <https://doi.org/10.1108/jfmm-10-2011-0072>
46. Muratore, I. (2016). Teens as impulsive buyers: what is the role of price?. *International Journal Of Retail & Distribution Management*, 44(11), 1166-1180. doi: 10.1108/ijrdm-08-2015-0120
47. Naeem, M. (2020). Understanding the customer psychology of impulse buying during COVID-19 pandemic: Implications for retailers. *International Journal of Retail & Distribution Management*, 49(3), 377–393. <https://doi.org/10.1108/ijrdm-08-2020-0317>
48. Natarajan, T., Balasubramanian, S., & Kasilingam, D. (2018). The moderating role of device type and age of users on the intention to use mobile shopping applications. *Technology In Society*, 53, 79-90. doi: 10.1016/j.techsoc.2018.01.003
49. Neeley, C., Sam Min, K., & Kennett-Hensel, P. (2010). Contingent consumer decision making in the wine industry: the role of hedonic orientation. *Journal Of Consumer Marketing*, 27(4), 324-335. doi: 10.1108/07363761011052369
50. Ning Shen, K., & Khalifa, M. (2012). System design effects on online impulse buying. *Internet Research*, 22(4), 396–425. <https://doi.org/10.1108/10662241211250962>
51. Noh, M., Runyan, R., & Mosier, J. (2014). Young consumers' innovativeness and hedonic/utilitarian cool attitudes. *International Journal Of Retail & Distribution Management*, 42(4), 267-280. doi: 10.1108/ijrdm-07-2012-0065
52. Otieno, R., Harrow, C. and Lea-Greenwood, G. (2005). The unhappy shopper, a retail experience: exploring fashion, fit and affordability. *International Journal of Retail & Distribution Management*, 33 (4), pp. 298-309
53. Pappas, I., Kourouthanassis, P., Giannakos, M., & Chrissikopoulos, V. (2017). Sense and sensibility in personalized e-commerce: How emotions rebalance the

- purchase intentions of persuaded customers. *Psychology & Marketing*, 34(10), 972-986. doi: 10.1002/mar.21036
54. Parboteeah, D., Valacich, J., & Wells, J. (2009). The Influence of Website Characteristics on a Consumer's Urge to Buy Impulsively. *Information Systems Research*, 20(1), 60-78. doi: 10.1287/isre.1070.0157
55. Park, J., & Lennon, S. J. (2006). Psychological and environmental antecedents of impulse buying tendency in the multichannel shopping context. *Journal of Consumer Marketing*, 23(2), 56-66. <https://doi.org/10.1108/07363760610654998>
56. Pathak, B., Garfinkel, R., Gopal, R., Venkatesan, R., & Yin, F. (2010). Empirical Analysis of the Impact of Recommender Systems on Sales. *Journal Of Management Information Systems*, 27(2), 159-188. doi: 10.2753/mis0742-1222270205
57. Pereira, M. L., de La Martinière Petroll, M., Soares, J. C., Matos, C. A., & Hernani-Merino, M. (2022). Impulse buying behaviour in Omnichannel Retail: An approach through the stimulus-organism-response theory. *International Journal of Retail & Distribution Management*, 51(1), 39-58. <https://doi.org/10.1108/ijrdm-09-2021-0394>
58. Phau, I., & Woo, C. (2008). Understanding compulsive buying tendencies among young Australians. *Marketing Intelligence & Planning*, 26(5), 441-458. doi: 10.1108/02634500810894307
59. Rafaeli, E., & Reville, W. (2006). A premature consensus: are happiness and sadness truly opposite affects?. *Motivation And Emotion*, 30(1), 1-12. doi: 10.1007/s11031-006-9004-2
60. Richard, M. (2005). Modeling the impact of internet atmospherics on surfer behavior. *Journal Of Business Research*, 58(12), 1632-1642. doi: 10.1016/j.jbusres.2004.07.009
61. San-Martin, S., & López-Catalán, B. (2013). How can a mobile vendor get satisfied customers? *Industrial Management & Data Systems*, 113(2), 156-170. <https://doi.org/10.1108/02635571311303514>
62. Saran, R., Roy, S., & Sethuraman, R. (2016). Personality and fashion consumption: A conceptual framework in the Indian context. *Journal of Fashion Marketing and Management*, 20 (2), 157-176. <https://doi.org/10.1108/jfmm-04-2015-0032>
63. Talaat, R. M. (2020). Fashion consciousness, materialism and fashion clothing purchase involvement of young fashion consumers in Egypt: the mediation role of materialism. *Journal of Humanities and Applied Social Sciences*, 4 (2), 132-154. <https://doi.org/10.1108/jhass-02-2020-0027>
64. Tam, K., & Ho, S. (2005). Web Personalization as a Persuasion Strategy: An Elaboration Likelihood Model Perspective. *Information Systems Research*, 16 (3), 271-291. doi: 10.1287/isre.1050.0058
65. Thakur, R. (2018). The role of self-efficacy and customer satisfaction in driving loyalty to the mobile shopping application. *International Journal Of*

- Retail & Distribution Management, 46 (3), 283-303. doi: 10.1108/ijrdm-11-2016-0214
66. Tigert, D., Ring, L., & King, C., (1976). Fashion involvement and buying behavior: A methodological study", NA - Advances in Consumer Research, (3), 46-52. <https://www.acrwebsite.org/volumes/5822>
  67. Veludo-De-Oliveira, T. M., Falciano, M. A., & Perito, R. V. B. (2014). Effects of credit card usage on young Brazilians' compulsive buying. Young Consumers Insight and Ideas for Responsible Marketers, 15 (2), 111–124. <https://doi.org/10.1108/yc-06-2013-00382>
  68. Vojvodic, K., & Matic, M. (2013). Challenges of e-retailing: Impulsive buying behaviour. International Business and Management, 155–171. [https://doi.org/10.1108/s1876-066x\(2013\)0000029013](https://doi.org/10.1108/s1876-066x(2013)0000029013)
  69. What is Information Accuracy | IGI Global. (n.d.). <https://www.igi-global.com/dictionary/exploratory-study-information-quality-satisfaction/14304>
  70. Wu, S., & Chen, R. (2016). The Influence of the Frequency of the Internet Use on the Behavioral Relationship Model of the Mobile Device-Based Shopping. International Journal Of Business And Management, 11(6), 32. doi: 10.5539/ijbm.v11n6p32
  71. Yu, C., Cheah, J.-H., & Liu, Y. (2022). To stream or not to stream? exploring factors influencing impulsive consumption through gastronomy livestreaming. International Journal of Contemporary Hospitality Management, 34(9), 3394–3416. <https://doi.org/10.1108/ijchm-09-2021-1137>
  72. Zafar, A. U., Qiu, J., Shahzad, M., Shen, J., Bhutto, T. A., & Irfan, M. (2020). Impulse buying in Social Commerce: Bundle offer, top reviews, and emotional intelligence. Asia Pacific Journal of Marketing and Logistics, 33(4), 945–973. <https://doi.org/10.1108/apjml-08-2019-0495>
  73. Zhang, H., Lu, Y., Gupta, S., & Zhao, L. (2014). What motivates customers to participate in social commerce? The impact of technological environments and virtual customer experiences. Information & Management, 51(8), 1017-1030. doi: 10.1016/j.im.2014.07.005